

# THE RETREAT FAQs

## THE RETREAT

### 1. Q. What's included in The Retreat experience?

A.

**Suite accommodations:** The Retreat includes all suites

**Private restaurant:** Luminae at The Retreat

**Exclusive lounge:** The Retreat Lounge (or Michael's Club, on non-revolutionized ships)

**Exclusive sundeck:** The Retreat Sundeck (on Edge Series and revolutionized ships)

**Dedicated butler service**

**Luxury amenities** – [learn more](#)

**Newly added amenities\*:**

- Premium drinks
- Shore excursion credit
- Tips
- Streaming Wi-Fi
- Onboard credit

\*All guests who book The Retreat on or after November 17, 2020 will receive the Indulge Package at no additional charge. The Indulge Package provides a Premium Beverage Package, Gratuities Included and an OBC for all guests in the stateroom plus an Unlimited Stream Internet Package for the first and second guest. OBC amount varies by length of sailing: \$200 per person for 1-5 night sailings, \$300 per person for 6-9 night sailings and a value of \$400 per person for 10 night or longer sailings. OBC has no cash value, is applicable to cruise only, non-transferable, not redeemable for cash, and will expire if not used by 10:00 PM on the final night of the cruise. Prepaid gratuities provide gratuities for butler, headwaiter, waiter, and assistant waiter in the amount suggested by Celebrity's guidelines.

## LUMINAE AT THE RETREAT

### Q. What is Luminae at The Retreat?

A. Luminae at The Retreat is a private restaurant—open for breakfast, lunch, and dinner—features a boldly elegant design as distinctive as its cuisine. Not only is the restaurant exclusive, but so are its menus. Crafted by our Michelin-starred chef, the modern, eclectic cuisine served in Luminae at The Retreat is not available anywhere else on board, and the menu includes complimentary Signature Dishes from Chef Daniel Boulud, our Global Culinary Brand Ambassador.

### Q. What are the dining times for Luminae?

A. Luminae is open for Breakfast, Lunch, and Dinner. Opening times vary based on itinerary. Please check your Celebrity Today for service hours once onboard.

### Q. Can children dine at Luminae?

A. Yes, all guests of The Retreat may dine at Luminae.

### Q. Can guests of The Retreat invite friends and family to dine in Luminae?

A. Yes, only guests of The Retreat may invite friends and family to dine at Luminae for an additional fee. Reservations are based on availability only.

### Q. Is Specialty Dining included for guests of The Retreat?

A. Specialty Dining is included for guests of the following Suites:

- Iconic Suite
- Penthouse Suite
- Edge Villa
- Royal Suite
- Reflection Suite
- Signature Suite

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## THE RETREAT LOUNGE

### Q. What is The Retreat Lounge\*?

A. The Retreat Lounge is a warm and inviting exclusive lounge for guests of The Retreat. Enjoy complimentary beverages, gourmet bites, and a stylish place to unwind in style, along with the services of a dedicated concierge.

Whether you just want to read the latest best-seller, catch up on current events, watch the big game, or just kick your feet up and relax, the lounge is available to you 24/7.

\*Michael's Club on non-revolutionized ships.

### Q. When is The Retreat Lounge open?

A. The Retreat Lounge is available 24/7. Service times vary based on itinerary. Please check your Celebrity Today for service hours once onboard.

### Q. What services are available in The Retreat Lounge?

A. The Retreat Concierge will help maximize your time on board with dinner reservations, spa treatments, and more. The Retreat Lounge also features complimentary beverages, food menu, and afternoon tea.

### Q. Can children experience The Retreat Lounge?

A. Yes, all guests of The Retreat may enjoy The Retreat Lounge.

### Q. Can guests of The Retreat invite friends and/or family members to The Retreat Lounge?

A. No, only guests of The Retreat may access The Retreat Lounge.

### Q. Can Zenith members enjoy access to The Retreat Lounge?

A. Yes, Zenith members have full access to the Retreat Lounge. However, only guests of The Retreat have access to Luminae and The Retreat Sundeck.

## THE RETREAT SUNDECK\*

### Q. What is the Retreat Sundeck?

A. The Retreat Sundeck is a luxurious outdoor sanctuary featuring a spacious lounge area and plush, stylish furniture. This outdoor area rivals any high-end resort.

\*Available on Edge Series and Revolutionized ships

### Q. When is The Retreat Sundeck open?

A. The Retreat Sundeck is available 24/7. Service times vary based on itinerary. Please check your Celebrity Today for service hours once onboard.

### Q. What services are available in The Retreat Sundeck?

A. Retreat Attendants will help with towels, beverages, snacks—whatever you need to completely enjoy this incredible space.



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## Q. Can children experience The Retreat Sundeck?

A. Yes, all guests of The Retreat may enjoy The Retreat Sundeck.

## Q. Can guests of The Retreat invite friends to The Retreat Sundeck?

A. No, only guests of The Retreat may access The Retreat Sundeck.

## Q. Can guests staying in a stateroom that adjoins to a suite access The Retreat?

A. No, only guests of The Retreat may access The Retreat

## THE RETREAT CONCIERGE

### Q. What is The Retreat Concierge?

A. The Retreat experience begins the moment guests contact The Retreat team of concierges.

Simply call 1-877-RETREAT, and The Retreat Concierge will assist you with your booking and help plan and arrange every moment of your vacation before you even set sail.

Once onboard The Retreat Concierge will help maximize your time on board with dinner reservations, spa treatments, and more.

## OTHER

### Q. Is the Retreat Accessible?

A. Accessible suites are available. The Retreat Lounge, Luminae, and The Retreat Sundeck\* are accessible.

\*The Retreat Sundeck is only available on Edge Series and Revolutionized ships.

†The Retreat Sundeck on Equinox currently is not Accessible. An alternative accessible space will be provided on the Pool Deck.

### Q. Is smoking allowed at The Retreat?

A. No, smoking is not allowed at The Retreat. Dedicated smoking areas are available onboard. The Retreat Concierge and/or Retreat attendants can assist you once onboard. Please see Celebrity Cruises' Smoking Policy onboard.

### Q. How many Captain's Club points will I receive when purchasing a Suite on Celebrity Cruises?

A. Captain's Club members will receive points based on Stateroom/Suite and length of stay onboard.

STATEROOM CATAGORY	CLUB POINTS PER NIGHT
Inside or ocean view	2
Veranda	3
Concierge Class and AquaClass®	5
Sky Suites	8
Edge Villas, Signature, Royal, and Sunset Suites	12
Penthouse, Reflection, and Iconic Suites	18